

ACCOMMODATION POLICY

Convi are committed to the development of sustainable tourism and we know that just as we demand that we permanently contribute to this, we must also demand that all the actors who are involved in the provision of tourist services, among which are accommodation / hotels who play an important and essential role in the development of destinations.

Despite the fact that our clients in a higher percentage are "Cruise Passengers", we also receive clients for events who request lodging service in the city, and that on a few occasions we must collaborate with the search for this request and deliver a complete proposal to the client. Therefore, they enjoy the services of the hotels and interact with their staff during their stay in them. For this reason, we have designed this Sustainable Accommodation Policy, which seeks to recommend to Suppliers who offer these services, sustainable practices with the community, the environment, the local economy, among others.

For the choice of accommodation providers, we will take as an option all those that comply with these good practices:

- **Quality, comfort, price:** it must be hygienic, sanitary and safe. Additionally, faithfully comply with the services offered and that are in accordance with the price paid for them.
- **Fair business:** it must comply with all the requirements stipulated by law related to its legal suitability.
- **Friendly with the environment and society:** it must seek good environmental management that guarantees the proper use of natural resources, waste management, and seek to cause minimal damage to the community, through programs and activities that allow measuring the impact caused and lessen it.
- **Local purchases:** you should give priority to the purchase and use of local food products, which are produced on the basis of principles of fair trade and sustainability.
- **Promote local architecture and cultural heritage:** it must incorporate elements of local art, architecture or cultural heritage; likewise, it respects the intellectual property rights of local communities.
- **Protect local biodiversity:** Protecting threatened wildlife and flora and not offering them on the menu.
- **Protect children and adolescents:** The establishment and its workers must reject any type of abuse and sexual and commercial exploitation of minors and guarantee compliance without exception. Likewise, reject child labor and do not hire minors.

Compliance with this Policy is mandatory for all Accommodation Providers that have a business relationship with Convi and it comes into effect from the signing of the contract.